

Determination of the Proposed DASR Fees for Rate RCDS

Manual DASR Processing Incremental Costs - Split Load (By- Meters)

Process Description	Time to Process (minutes)	Who Processes (Title)	Equivalent Hourly Rate	Cost of Processing (\$'s)
A			B	C=A/60*B
Receive split load DASR request in correction bin	5	Enrollment Specialist	\$19.33	\$1.61
Call new supplier to identify required changes	15	ARES Account Manager	\$36.78	\$9.20
Verify information from new supplier	10	Enrollment Specialist	\$19.33	\$3.22
Complete paper work to hand off to account setup process	15	Enrollment Specialist	\$19.33	\$4.83
Enrollment in AIBS from correction bin to enroll service point	15	Enrollment Specialist	\$19.33	\$4.83
CIMS overnight process to add service points to AIBS eligibility table	n/a	CIMS		
Notify new supplier of enrollment via EDI	n/a	AIBS		
Notify Customer of enrollment via letter	n/a	CIMS		
Notify old supplier of drop via EDI	n/a	AIBS		
Set up separate Service Points in CIMS (ten mins each/avg of 2)	20	Bill Adjustment Clerk	\$25.05	\$8.35
Move identified meters to new service points in CIMS 4 mins a meter moved/avg of 10 meters	40	Bill Adjustment Clerk	\$25.05	\$16.70
Set Rate flags in CIMS	2	Bill Adjustment Clerk	\$25.05	\$0.84
Notify originator of account setup completion	5	Bill Adjustments Clerk	\$25.05	\$2.09
Total Cost				\$51.67

Split Load DASR Fee (By Meters): **\$52****Assumptions:**

Equivalent Hourly Rate of Salaried Management Personnel:

Enrollment Specialist \$19.33/hr (Midpoint of B Salary Grade)
added 0% burden rate,ARES Account Manager = \$ 36.78 (Midpoint of E3 Salary Grade)
added 0% burden rateBill Adjustment Clerk \$25.05/hr
added 0% burden rate,**Key for Abbreviations:**

AIBS = ARES Information Billing System

ARES = Alternative Retail Electric Supplier

CIMS = Customer Information Management System

DASR = Direct Access Service Request

EDI = Electronic Data Interchange

PPO = Power Purchase Option

WFM = Work Flow Management

Commonwealth Edison Company
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Manual DASR Processing Incremental Costs - **Split Load DASR (By: % and First Through the Meter)**

	Time to Process (minutes)	Who Processes (Title)	Equivalent Hourly Rate	Cost of Processing (\$'s)
Process Description	A		B	C=A/60*B
Receive split load DASR request in correction bin	5	Enrollment Specialist	\$19.33	\$1.61
Verify split load DASR info with contract and exp.date	10	ARES Account Manager	\$36.78	\$6.13
Verify contract with PPO / Distribution Pricing	20	Enrollment Specialist	\$19.33	\$6.44
Verify account information from contract	15	Enrollment Specialist	\$19.33	\$4.83
Process enrollment in AIBS from correction bin	10	Enrollment Specialist	\$19.33	\$3.22
Release AIBS split load DASR w/specific code	5	Enrollment Specialist	\$19.33	\$1.61
Process WFM ticket in CIMS	5	Enrollment Specialist	\$19.33	\$1.61
Account setup in CIMS	15	Enrollment Specialist	\$19.33	\$4.83
Notify new supplier of enrollment via EDI	n/a	AIBS		
Notify Customer of enrollment via letter	n/a	CIMS		
Notify old supplier of drop via EDI	n/a	AIBS		

Total Cost: \$30.28

Split Load DASR Fee (By: % and First Through the Meter): **\$30**

Assumptions:

Equivalent Hourly Rate of Salaried Management Personnel:

Enrollment Specialist \$19.33/hr (Midpoint of B Salary Grade)
added 0% burden rate,

ARES Account Manager = \$ 36.78 (Midpoint of E3 Salary
added 0% burden rate

Note: Process for "Split Load by Percent and First-Through" was not in place until October 2000.

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Manual DASR Processing Incremental Costs - Point-to-Point

Process Description	Time to Process: (minutes)	Who Processes (Title)	Equivalent Hourly Rate	Cost of Processing (\$'s)
	A		B	C=A/60*B
Collect information to enroll customer or supplier for point-to-point service	15	ARES Account Manager	\$36.78	\$9.20
Verify information from new supplier	15	ARES Account Manager	\$36.78	\$9.20
Manual enrollment entries in AIBS to enroll service points	15	Enrollment Specialist	\$19.33	\$4.83
Notify new supplier of enrollment via EDI	n/a	AIBS		
Notify Customer of enrollment via letter	n/a	CIMS		
Notify old supplier of drop via EDI	n/a	AIBS		
		Total Cost		\$23.23
		DASR Fee (Point to Point) :		\$23

Assumptions:

Equivalent Hourly Rate of Salaried Management Personnel:

ARES Account Manager = \$ 36.78 (Midpoint of E3 Salary Grade)
added 0% burden rate

Enrollment Specialist \$19.33/hr (Midpoint of B Salary Grade)
added 0% burden rate,

Key for Abbreviations:

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